Prioritised research project summary
NSW SDPR Implementation Research Workshop

<table>
<tr><td rowspan="2">Rank 3</td><td colspan="2">Theme 5:
Understanding the implementation experience, system integration and scale-up of the SDPR</td></tr>
<tr><td colspan="2">Project title:
Scaling digital continuity of care: a partnership approach to provider portals across health-system boundaries</td></tr>
<tr><td>The implementation problem
Critical information is lost when patients move between hospital and community care.
GPs are time-poor and adoption of the provider portal is variable?
How do we make the provider tool work in real-world settings?</td><td colspan="2">Research question and aim
How is the provider portal adopted by non-NSW Health stakeholders, including GPs and Aboriginal health workers?
What are the barriers and facilitators, the optimal workflow, the effective? implementation strategies, and how well does the patient-consent process work?</td></tr>
<tr><td>Methodological approach, data and feasibility
Focus groups to capture experience.
Quantitative data on consent rates and number of providers using the portal.
Audit of time-to-treat and efficiency.
Patient experience.
Environmental scan; work observations and process mapping; co-design strategies; survey rating scales; and measurement of the implementation (training) process.</td><td colspan="2">Impact and alignment to health system priorities
Aligns to the future NSW Health strategy and to continuity of care across transitions. Equity focus on populations that experience disadvantage, including those with chronic conditions, those that are culturally and linguistically diverse, those with lower digital literacy and disengaged patients.</td></tr>
<tr><td>Target funding schemes
NHMRC Partnership grant.</td><td colspan="2">Team and partners
SDPR Implementation Authority, Academics, primary care, consumer and community, Aboriginal Medical Services, PHNs and LHDs.</td></tr>
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