Prioritised research project summary
NSW SDPR Implementation Research Workshop

<table>
<tr><td rowspan="2">Rank 5</td><td colspan="2">Theme 6:
Workforce, consumer and patient capability, engagement and confidence in understanding and using the SDPR</td></tr>
<tr><td colspan="2">Project title:
Optimising training and support to prepare the workforce, patients and consumers for sustainable SDPR implementation</td></tr>
<tr><td>Implementation problem
Preparing and supporting the workforce for the SDPR is a major challenge, compounded by digital, health and financial literacy gaps and the need to learn from first go-live experiences to optimise training and support.</td><td>Research question and aim
Evaluate and compare the impact and effectiveness of training and support across different stages and sites of SDPR implementation.
Identify how to optimise training and support for ongoing, sustainable implementation.</td></tr>
<tr><td>Methods, data, feasibility
Use the Australian Digital Health Agency's National Digital Health Workforce and Education Roadmap (digital profiles) to define the workforce, placing consumers at the centre.
Mixed methods: surveys, focus groups and workshops, with iterative ethnography and a “feedback loop”.</td><td>Impact & alignment to system priorities
Bridges literacy gaps and builds the capacity and capability of the current and future workforce.
Improves consumer confidence in the health system and the SDPR.
Improves communication and engagement with consumers.
Improves patient experience, through PREMS & PROMS.</td></tr>
<tr><td>Target funding schemes
MRFF (consumer-focused scheme), CRC, and the National Critical Research Infrastructure Fund. Grants for Aboriginal communities; a dedicated specialist workforce.</td><td>Team and partners
None recorded</td></tr>
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